soltius*ME*

System Management

Implementing & Managing Systems so you can concentrate on business.

soltius ME

If you want to evaluate your current SAP Software to ensure system continuity and availability, or you may need better resource planning, or even you may need to increase system performance and efficiency , you may do it all with our SAP Landscape Evaluation Services- without delays and without trying up internal resources in a time consuming, cost intensive process. We provide you with our state of the art SAP Landscape Evaluation Service with our unique approach backed by the skills and knowledge of our SAP experts and specialists.

► HELPING YOU ACHIEVE BEST PERFORMANCE

■ What to evaluate?

- System landscape consistency
- Workload and system performance
- System critical authorization
- Capacity requirements and Planning
- System configuration
- Configured central computing management system
- Spool and printing system
- Backup and disaster recovery procedures

■ Why Landscape evaluation?

The main reason of having this landscape evaluation is to provide the management with better understanding of the risks that can impact the business in terms :

- System Continuity
- Data Security
- System Availability
- Resource Planning
- Efficient and Competent Performance Requirements

■ Our approach

Soltius processes the landscape evaluation with the result oriented approach by:

- Reviewing/Drawing baseline for the current system status
- Review business requirements
- Conduct technical interviews and workshops to have better understanding
- Setup the FBTC's tools and probes
- Gathering/Analyzing system logs
- Prepare the final report

■ We Deliver

Once our specialists and technical experts gathered the complete required information about the system landscape, a complete report will be delivered associated with:

- Executive Summary for the evaluation
- Current landscape solution setup
- Findings and Risk assessments
- Recommendations and implementation priorities
- Appendices and supporting documents for the current solution landscape.

► SYSTEM MANAGEMENT SAP TECHNICAL SERVICES

Soltius Middle East provides a wide range of technical services for SAP ERP Solutions e.g. ECC, CRM and SRM and all SAP Netweaver technical layers. SRM and all SAP Netweaver technical layers.

SAP Netweaver provides an open integration and application platform and permits the integration of the Enterprise Services Architecture. You can unify business processes across technological boundaries, integrate application for your employees as needed, and acess and edit simple information easily and in a structured manner. SAPNetweaver covers various topics and components including Security, People integration, Information Integration and Process Integration Application Platform including Java, ABAP, Business Services, Connectivity, DB and OS abstraction, SAP Knowledge Warehouse, Life Cycle Management and the focus on the following areas:

• Installation and Upgrade
• SAP Licenses
• Solution Monitoring
• Support Platform
• Statistics
• Application Log
• System Management
• High Availability
• Software Change Management
• Solution Manager
• Data Archiving

The Technical Services provided for all SAP related platforms and software components include:

• Installations, setups, corrections, patching, release upgrades for ERP solutions

• Heterogeneous/ Homogeneous Migrations Upgrade, EPHs, and Unicode Conversion

• Identity Management, digital security and segregation of duties.

• Provide a complete set of **Administration Functions** to control and configure SAP Solution Landscape:

♦ License Management

♦ SAP Backup policy setup, configuration and management

♦ Monitoring and workload analysis

♦ High availability management.

♦ Sizing, resizing , design and optimization

♦ Solution life cycle management

♦ SAP Solution manager installation, setup & configuration.

► SYSTEM MANAGEMENT NETWEAVER SUPPORT

Today's complex SAP systems environment needs constant support from a team of professionals having a wide range of skills. Employing and maintaining such staff in house substantially increases your recurring cost of administering SAP System. Several compnies are outsourcing SAP administration to get the triple benefit of lower Internal IT activities. Soltius provide the required support by letting th selection to customers whether o be in house support or remote support .

Soltius provides its pre defined portfolio of the technical support services ensuring smooth and efficient operations of your SAP solutions.

- SAP administration management
- Performance Management and Health Check
- SAP Software Logistics
- System Monitoring and Reporting
- Data base management and Fine-Tuning
- System Availability Management(24/7 team availability)

This set of unique offering is driven by Service Level Agreements (SLA) supported by Service Desk Tools.

Contact us

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Remote System Management Support

Remote System Management Support takes responsibility for managing the day-to -day

Technical operations of your SAP solutions while your systems remain within your own data centre or in a third party housing facility. Our certified SAP Basis experts and specialists are connected to your SAP software systems via a secure line and support the system without any physical onsite presence.

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